

Welcome to SilverScript (PDP)

Confirming Your Membership

SilverScript will send a confirmation letter to let you know we received your completed enrollment application. If Medicare approves your application, we will send you your SilverScript Member ID card.

Proof of Membership

If you need to fill a prescription before your SilverScript Member ID card arrives, you may use either your SilverScript enrollment confirmation letter (or confirmation number), or a temporary Member ID card as proof of your SilverScript enrollment.

Temporary SilverScript Member ID Card

- Print this document which includes your card and fill in the blanks by writing your name, Member ID and RxGrp number. This information can be found at the top of your Confirmation Letter.
- Cut and fold for convenience your temporary Member ID card. It is now ready to use.
- Present your temporary Member ID card at the pharmacy or use the information on your card if you use CVS Caremark Mail Service Pharmacy.

Locating a Pharmacy that Welcomes Your SilverScript Coverage


There are two easy ways to find any pharmacy in your plan's nationwide pharmacy network:

1. Visit our website at navistar.silverscript.com and click on Pharmacy Locator
2. Call SilverScript Customer care toll free at 1-866-560-5136, 24 hours a day, 7 days a week. TTY users call 1-866-236-1069.

Always use a pharmacy that participates in your plan's nationwide pharmacy network

If you use an out-of-network pharmacy due to an emergency, you may request reimbursement from SilverScript for your cost sharing amount. Reimbursement depends on our review of your request.

Caution: If you purchase prescription drugs using your SilverScript Member ID card before the date your SilverScript benefits take effect, or if Medicare does not approve your application, we may send you a bill for the amount we paid for any prescriptions you received. For more information, call SilverScript Customer Care at the toll free number shown above.

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 Prescription Drug Plan Administered by CVS Caremark Part D Services, LLC RXBIN: 004336 RXPCN: MEDDADV RXGRP: _____ ISSUER (80840): 9151014609 ID: _____ Name: _____	Submit Medicare Part D Paper Claims to: Claims Form Processing P.O. Box 52066 Phoenix, AZ 85072-2066 navistar.silverscript.com	SilverScript Customer Care: 1-866-560-5136 TTY: 1-866-236-1069 Pharmacy Help Desk For Providers: 1-866-693-4620 Claims administered by CVS Caremark Part D Services, LLC.
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This information is available for free in other languages. Please call our Customer Care number at 1-866-270-3817 (TTY: 1-866-236-1069), 24 hours a day, 7 days a week. Esta información está disponible gratuitamente en otros idiomas. Llame a nuestro Servicio al Miembro, al 1-866-270-3817 (teléfono de texto (TTY): 1-866-236-1069), las 24 horas del día, los 7 días de la semana.

SilverScript is a Prescription Drug Plan with a Medicare contract offered by SilverScript Insurance Company. Enrollment in SilverScript depends on contract renewal.

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